



AMS Vans™ Legend II

Chrysler and Dodge

Side-Entry, Power Fold-Out Conversion

OPERATIONS MANUAL





AMS VANS OPERATIONS MANUAL

**Chrysler Town & Country and Dodge
Grand Caravan - 2008-2019**

Chrysler Pacifica - 2017 & Newer

Chrysler Voyager - 2020 & Newer

Legend II Conversion

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INTRODUCTION

Congratulations on the purchase of your new Chrysler or Dodge minivan equipped with the AMS Vans Legend II conversion.

AMS Vans has designed and built your conversion with quality and safety in mind. We expect this vehicle and conversion to provide you years of enjoyable transportation.

This manual is a supplement to your Chrysler or Dodge Owner's Manual. Please read both manuals as they contain important operational and safety information. We recommend you keep both manuals in your vehicle's glovebox.

The AMS Vans conversion carries a limited warranty that covers the conversion modifications and alterations only. The Chrysler or Dodge vehicle carries a separate warranty. If a defect or a failure is a direct result of an AMS Vans modification, it will be covered under the AMS Vans Limited Warranty. A defect or failure on any original equipment NOT altered by AMS Vans is covered under the Chrysler or Dodge warranty. Please refer to the AMS Vans conversion maintenance requirements and the limited warranty information in this manual to familiarize yourself with the coverage and exclusions.

SHOULD YOUR VEHICLE REQUIRE SERVICE OF ANY KIND, PLEASE CONTACT AMS VANS DIRECTLY AT 800-775-8267.

TRADEMARKS

Product names mentioned in this manual may be trademarks or registered trademarks of their respective companies and are hereby acknowledged.

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DISCLAIMER

This manual was reviewed thoroughly for accuracy. All statements, technical information, and recommendations contained herein and in any guides or related documents are believed reliable, but the accuracy and completeness thereof are not guaranteed or warranted. They are not intended to be, nor should they be understood to be, representations or warranties concerning the products described.

AMS Vans is constantly improving its products and reserves the right to make changes in the specifications of products or in this manual at any time without notice and without obligation to notify any person of such changes.

RECORD OF REVISIONS

Document Number	Revision Level	Date	Reason for Change
DOC4279	G	April 2020	Update

SAFETY PRECAUTIONS

- » Read your AMS Vans and Chrysler or Dodge Owner's Manuals before operating the vehicle or any of its conversion equipment. There is important safety and operational information you must know to operate this vehicle and its equipment properly. Failure to do so may result in property damage or bodily injury.
- » There must be approximately 8 feet of clearance on the passenger side to allow safe ramp deployment plus an additional 4 feet for the wheelchair occupant to maneuver. Allow additional clearance if assistance is required.
- » Before operating the ramp, make sure the vehicle's transmission is in PARK and the parking brake is SET. Failure to do so may result in property damage or bodily injury.
- » Do not operate the ramp, load, or unload the vehicle if traffic or road conditions do not allow you to do so safely.
- » All wheelchairs and scooters, occupied or not, must be properly restrained prior to vehicle operation. Failure to do so may result in property damage or bodily injury.
- » Before activating any of the conversion control switches to close the door and stow the ramp, the ramp and door area must be clear of operator and bystanders. DO NOT operate if any person or object is on the ramp. Doing so may result in property damage or bodily injury.
- » All occupied wheelchairs MUST be facing forward to be properly secured.
- » Stowable seats must be properly secured, latched, and locked before occupying seats or operating vehicle.
- » Your vehicle has been fitted with a manual wheelchair-strap restraint system. You have been provided one set of four wheelchair restraint straps and one lap/shoulder belt extension strap. Though these restraints are widely used within our industry, they DO NOT guarantee successful and safe securement of wheelchairs or scooters.
- » DO NOT sit in a scooter while the vehicle is in motion. If you plan to occupy a wheelchair while the vehicle is in motion, AMS Vans cannot guarantee the restraint system will adequately restrain the occupant and/or wheelchair if an accident occurs at any speed. AMS Vans relies solely on the warranties and representations made by the restraint belt set and wheelchair manufacturers.

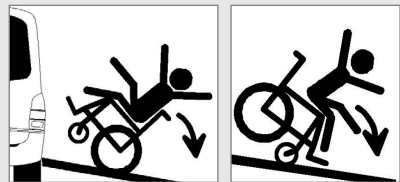
- » Your vehicle's fuel system has been modified by AMS Vans. Although the possibility of experiencing problems with the modified fuel system is unlikely, it is important that you be aware that these modifications were performed. If you experience any fuel system problems, contact AMS Vans or your Chrysler or Dodge dealer immediately and discontinue the use of your vehicle until the issue is resolved.
- » Before exiting the vehicle, the wheelchair occupant **MUST** check to make sure the door is open and the ramp is fully deployed to the ground.
- » The wheelchair occupant may require assistance entering and exiting the vehicle, depending on the abilities of the person and the type of wheelchair system (motorized, presence of rear wheels, etc.) or scooter.
- » Restraints should not be held away from the body by any obstacles such as wheelchair armrests. Ensure nothing is between the restraints and the occupant.
- » Please adhere to all securement related instructions in this manual and the instructions in the restraint kit box before operating the vehicle. Improper use may result in, and may not be limited to, the occupant sliding under the restraints causing severe injury.

WARNING

Please familiarize yourself with the safety information provided in this manual. If you have any question or concerns regarding the proper operation of your vehicle or any of its safety features, please contact AMS Vans directly at 800-775-8267.

WARNING

Beware of ramp slope!



CONTROL SWITCH OPERATION

SAFETY FEATURES

Door Obstruction

The system auto-reverses the door if an object is blocking it while closing or opening.

Ramp Stop/Reverse

Stop pressing any Ramp OUT button during deployment to stop the ramp. Push and hold any Ramp IN button again to stow the ramp.

REMOTE CONTROL OPERATION

Your Legend II conversion comes equipped with two remote fobs that will control the door and ramp, the OEM remote and a ramp operation remote.

OEM Remote



The OEM key/remote for your vehicle will still operate as originally intended, separate from the accessible conversion installed by AMS Vans.

1. To **open** the door, press the passenger side door button twice.
2. To **close** the door, press the passenger side door button twice.
3. If the button is pressed twice while the door is opening or closing, the system will reverse the door.

WARNING

Be sure to stow the ramp before attempting to close the sliding door. The door will run into the ramp and may cause damage if the ramp is out.



Ramp Operation Remote

The ramp operation remote for your vehicle will control the ramp separately from the door.

1. To **deploy** the ramp, press and hold OUT.
2. To **stow** the ramp, press and hold IN.

NOTE: The button must be held for the entire duration of deploying or stowing.

WARNING

Always make sure the passenger side sliding door is in the “full open position” before deploying the ramp.

POWER SLIDING DOOR PILLAR BUTTON



Unlock doors. The passenger side Power Sliding Door Pillar Button is located on the B Pillar between the front and middle doors. This button activates the sliding door.

Press and release the Power Sliding Door Pillar Button once to open the power sliding door. Press and release the Power Sliding Door Pillar Button once to close the power sliding door.

If the Power Sliding Door Pillar Button is pressed while the door is opening or closing, the system will stop in place. If pressed again, the system will reverse.

RAMP IN/OUT BUTTON

Located to the right of the passenger side sliding door is the additional interior ramp operation toggle switch. This toggle switch will both deploy and stow the ramp. Pressing and holding up ("IN") on the toggle switch will stow the ramp, and pressing and holding down ("OUT") on the toggle switch will deploy the ramp. The button must be held for the entire duration of deploying or stowing.



DEPLOYING WITHOUT KNEELING

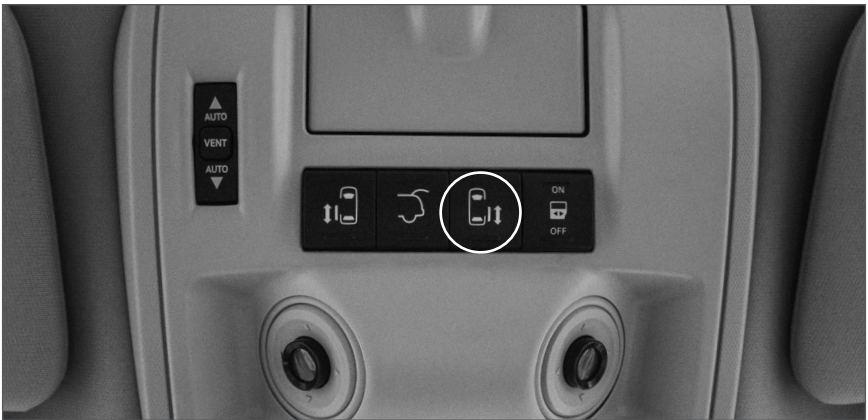
To deploy the ramp without using the kneel feature, simply stop pressing any of the Ramp OUT buttons after the ramp has deployed. If you continue to hold the button after the ramp has deployed, the kneel system will activate. You may also hold the button down until the van has kneeled to the desired amount if you don't want it to kneel the full amount. This may be beneficial when deploying the ramp onto a curb.

POWER SLIDING DOOR OVERHEAD BUTTON

Unlock doors. The Power Sliding Door Overhead Button is located on the ceiling mounted switch panel between the front driver and passenger seats.

Press and release the Power Sliding Door Overhead Button once to open the power sliding door. Press and release the Power Sliding Door Overhead Button once to close the power sliding door.

If the Power Sliding Door Overhead Button is pressed while the door is opening or closing, the door will stop in place. If pressed again, the door will reverse.



LEGEND II RAMP OPERATION

The Legend II ramp deploys from and stows into an upright folded position by the passenger side sliding door.

Before operating the power door and power ramp, the doors must be unlocked and the vehicle transmission must be in PARK.

Allow approximately 8 feet for the ramp to deploy beyond the side of the vehicle plus an additional 4 feet for the wheelchair occupant to maneuver. You may wish to increase this distance if the wheelchair occupant requires assistance from another person.

WARNING

Before operating the power door and power ramp, make sure the passenger side area of the vehicle is clear and unobstructed.

OPERATING THE RAMP

1. Always make sure the passenger side sliding door is in the “full open position”.
2. To deploy the ramp with the interior toggle switch, press down (“OUT”) on the switch and hold until the ramp deploy cycle is complete.
3. To stow the ramp with the interior toggle switch, press up (“IN”) on the toggle switch and hold until the ramp stow cycle is complete.

NOTE: *If you wish to use the ramp without the kneel feature, simply release the Ramp OUT button after the ramp has finished deploying. This is useful for instances where you may want to deploy the ramp onto a curb.*

OPERATE DOOR MANUALLY

With the ramp in the fully stowed position, the sliding door may be opened or closed manually at any time. In order to open/close the door without power, the Door ON/OFF Overhead Switch must be turned off. Refer to your Chrysler or Dodge Owner's Manual for operating instructions.

DEPLOY RAMP MANUALLY

Keep the area to the side of the vehicle clear as the ramp may fall and cause injury.

1. Place the vehicle transmission in PARK.



2. Open the sliding door.
3. Grasp the top edge of the ramp and pull the ramp out (see photo).
4. As the ramp opens, gravity will force it to unfold until it reaches the ground.

STOW RAMP MANUALLY



1. Ensure the vehicle transmission is in PARK.
2. Grasp the edge of the ramp and lift upward until the ramp is about three-quarters of the way closed.
3. Grasp the top edge of the ramp at the hinge and continue to push inward until the ramp is in its full upright and stowed position.

WARNING

DO NOT stow the ramp if a person is on the ramp. This could cause ramp system damage or serious bodily injury.

SEATING AND SECUREMENT

REMOVABLE FRONT SEATS

The AMS Vans Legend II conversion vehicles are equipped with a removable front driver and passenger seat.

NOTE: Make sure vehicle ignition is OFF prior to disconnecting the seat wiring plugs.

NOTE: Disconnect the seat wiring plugs prior to seat base removal from the minivan. Failure to do so may result in damage to the seat wiring and the seat wiring harness.

WARNING

The air bag warning light is an indication of a malfunction in the air bag system and must be serviced by an authorized service technician.



Seat Wiring

The front vehicle seats may be equipped with power adjustment, heat, driver memory, airbag sensors, etc. The seat functions are connected with a wiring plug to a connector outlet located in the lower A-B panel next to the seat base.

Removing the Front Seats

1. Turn the vehicle ignition OFF.
2. Tilt the seat back forward to keep it from tipping backwards.



3. Disconnect seat wiring. Turn the outer ring of the cable connector counter-clockwise, and pull the cable out of the connector. Place the end of cable in the pocket on the back of the seat.



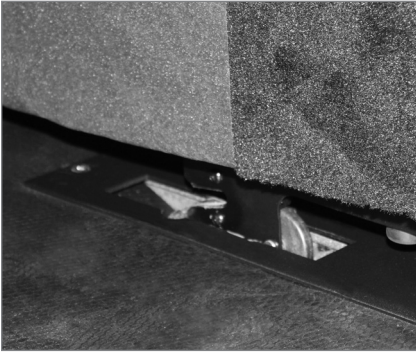
4. Pull the seat base release strap OUT. While holding the seat base release strap OUT, lift up the rear of the seat and pull it backwards.
5. Release the seat base release strap and lower the rear of the seat base to the floor of the vehicle. The rear seat base wheels will automatically lower so that the seat and base can be easily rolled out of the vehicle.
6. Pull the seat out of the front securement brackets and remove seat from vehicle.

WARNING

Make sure ignition is OFF before disconnecting the harness.

Installing the Front Seats

The installation procedure is the reverse of the removal procedure.



1. Position the seat by rolling the seat forward over the seat anchors in the floor with the front seat base hooks aligned with the front securement brackets.
2. Push the seat forward until the front seat base hooks engage with the front securement brackets.
3. Align rear seat latches over rear securement brackets.



4. Step on wheel retraction lever to raise the rear wheels. The rear seat base latches will drop onto and engage the rear securement brackets.
5. Grasp the seat at the top of the seat back, pull back, and push forward to ensure the seat base has locked to the floor anchors.

WARNING

Failure to ensure seat is secure to the vehicle floor may result in serious bodily injury.



6. Align the yellow dot on the plug to the 12:00 position. Insert the seat base plug into the connector outlet and twist the outer ring clockwise until it locks.

WARNING

Failure to reconnect seat base plug into the connector outlet will result in an inoperative power seat and a non-functional seat airbag. In addition, the Air Bag Inoperative warning on the dashboard will light.

WHEELCHAIR RESTRAINT SYSTEM

AMS Vans includes a wheelchair restraint system in every conversion to secure a wheelchair while the van is in motion. This belt system includes four adjustable over-center buckle belts and one lap belt extension belt. While this manual contains instructions to use the system, the kit included with your conversion contains a more detailed set of instructions. Please read both.

Over-Center Belt (4 supplied)



Lap Belt Extension (1 supplied)

WARNING

The AMS Vans supplied wheelchair restraint system does meet the most widely referenced Federal Motor Vehicle Safety Standards used for contemporary restraint equipment. However, this equipment does not ensure stability of the wheelchair in the event of an accident at any speed.

VEHICLE LOAD CAPACITY

SAFETY WARNING: Loading of passengers and cargo should never exceed vehicle limits.

It is important that any operator of the AMS Vans Chrysler or Dodge conversion vehicle understands that the installation of adaptive equipment has necessarily added weight to the original Chrysler or Dodge vehicle, thereby reducing the load carrying capacity of the original vehicle. While the vehicle, as manufactured by AMS Vans, meets all applicable Federal Safety Standards concerning vehicle loading, it is important that the load carrying capacity never be exceeded.

Owners and Operators should carefully monitor their loading of passengers and cargo (defined to include any and all additional weight, added to the vehicle) to ensure that the capacity of the vehicle is never exceeded.

The load carrying capacity of this modified vehicle is found on the ***Tire and Loading Information Label*** located on the driver side front door jamb. It is important that you know the capacity of your vehicle and that you and any operator of your vehicle monitor the loading of passengers and cargo to ensure that the weight capacity of the vehicle is not exceeded. Damage to the vehicle or vehicle systems from overloading may lead to catastrophic failure, either immediately or in the future, if this vehicle is operated in an overloaded condition.

In addition, other adaptive equipment may have been added or installed to the vehicle. The primary user of the vehicle will likely use a mobility device (wheelchair or scooter). The weight of all this additional equipment and the mobility device must be included when calculating the combined load of cargo and passengers.

WARNING

Modifications to the original Chrysler or Dodge by AMS Vans and by any subsequent mobility dealer have reduced and limited the load capacity of the original vehicle. The total weight of passengers and cargo should never exceed the load capacity posted on the driver side door jamb. Overloading of the vehicle may negatively impact handling and could result in vehicle damage or failure while in use. It may not only cause damage to the tires, but also degrade steering and braking ability, resulting in an accident.

Steps for Determining the Load Limit of This Vehicle

1. Locate the statement “The combined weight of the passengers and cargo should never exceed xxx kg or xxx lbs” on the Tire and Loading Information Label in the vehicle, located on the driver side front door jamb.
2. Identify and determine the weight of all added adaptive equipment and mobility devices to be used in the vehicle.
3. Determine the additional combined weight of the driver and passengers and other cargo in the vehicle.
4. Subtract the weight of all added equipment, mobility device, and the combined weight of the driver and passengers from xxx kg or xxx lbs posted on the Tire and Loading Information Label.
5. The resulting figure equals the available amount of cargo and luggage load capacity and should never equal 0 or a negative number.

Example: If xxx = 1100 lbs, the added equipment and mobility device = 240 lbs and there will be four 150 lb passengers using this vehicle, the amount of available cargo capacity is 260 lbs (since 4 passengers x 150 lbs = 600 lbs and 1100 lbs - 240 lbs - 600 lbs = 260 lbs). The amount of additional passengers and cargo should not exceed the remaining 260 lbs.

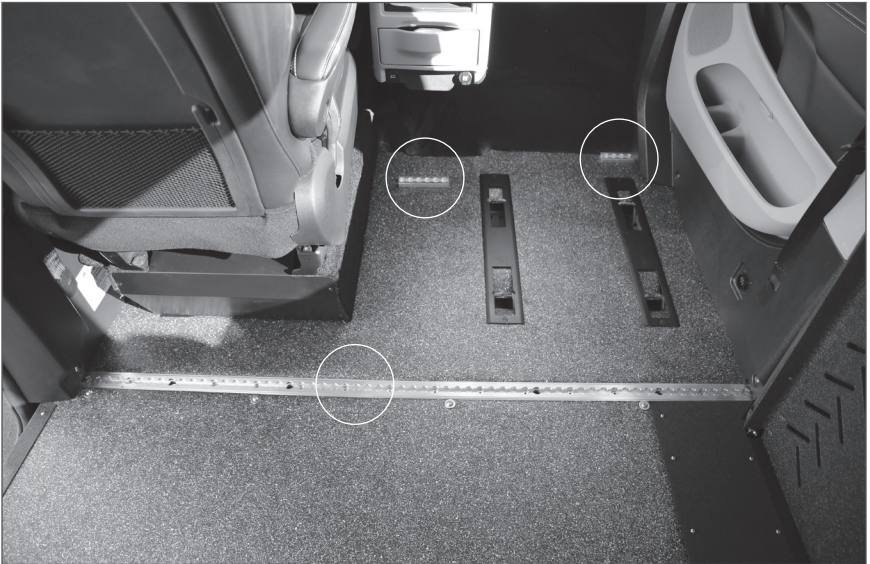
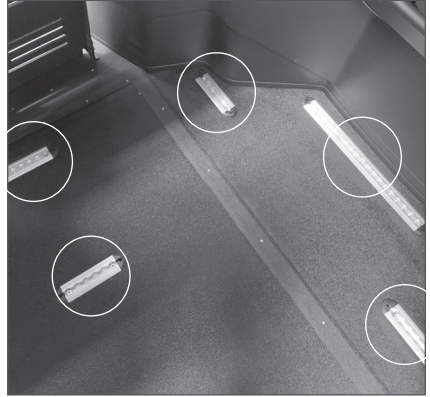
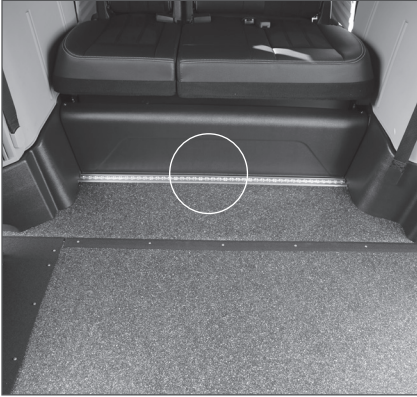
Again, it is important to the safety of your vehicle, your passengers and those operating your vehicle, as well as those around you, that the owner and operator are always aware of the load capacity of your vehicle and confirm that the load capacity of the vehicle is not exceeded. A deterioration in handling, vehicle damage, and failure while in use may occur if systems are overloaded. You are responsible for the safe operation of your vehicle!

Your Calculations:

1. Total load capacity of your AMS Vans Chrysler/Dodge: _____ lbs
2. Weight of your additional adaptive equipment and mobility devices and operator's weight (including wheelchair or scooter): _____ lbs
3. Subtract line 2 from line 1: _____ lbs
4. Add 100 lbs for each front seat removed: _____ lbs
5. Remaining capacity available for cargo and passengers on any trip: _____ lbs

RESTRAINT BELT POSITIONING

The photos below show the locations of the standard floor tracks. The locations may differ slightly depending on the vehicle.



There must be a straight line from the anchorage to the wheelchair attachment for proper belt angles. See **Figure 1** for proper belt angles.

Attach the tie down to a solid frame member of the wheelchair. Ensure belts are under tension and not loose or sagging.

Install the tie down anchorage with center-to-center distance as shown in **Figure 2**.

Do not allow belts to be twisted inside the belt retractor. The recommended center-to-center distances are based on common wheelchair sizes. Exceptionally large or small wheelchairs may require anchorage spacing that differs from our recommendation. Use the belt angles from **Figure 1** to determine exact placement of the tie down in the "L" track.

Each of the four supplied tie downs secures the wheelchair to the vehicle's "L" tracks. The seat-belt extension is provided to use with the vehicle's seatbelts.

Figure 1

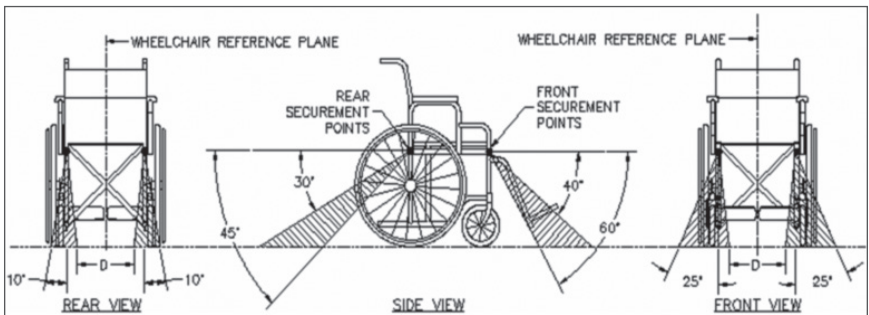
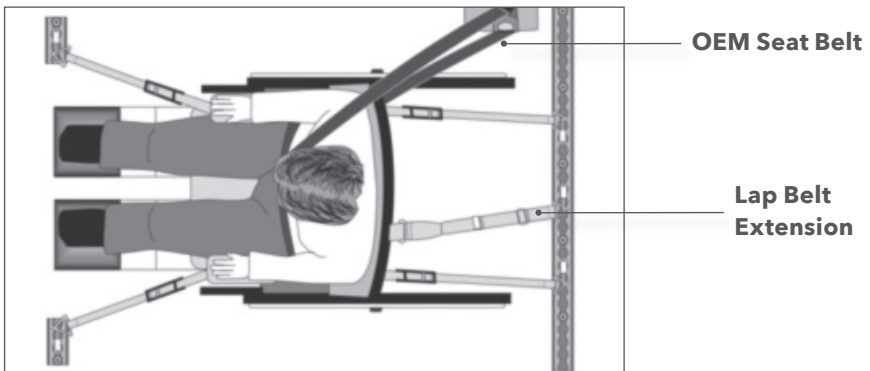


Figure 2



Rear: 13" to 15" **Front:** 28" to 30" **Front to Rear:** 44" to 54"

RESTRAINT SYSTEM ATTACHMENT TO FLOOR TRACK

Instructions for Use

1. Place wheelchair in the vehicle facing forward and in a suitable position.
2. Pre-select a position on the wheelchair to attach the hook and a position on the floor to attach the floor latch end of the strap.



3. Release the buckle latch on the strap. With the buckle released, pull the webbing to create enough slack so that the restraint belt can be attached to the floor and the wheelchair. Attach the restraint belt to the wheelchair.



4. Connect the floor latch to the pre-selected location on the floor track by pushing the fitting with even pressure into the track and slide the fitting in one direction until spring loaded latch drops into place. Pull on the strap to make sure it is secure.



5. Find the handhold strap and pull to tighten the strap. Make sure there are no twists or knots in the strap.



6. Lock buckle by pushing down until the buckle latch locks in place.
7. Ensure the same procedure is followed for all of the designated positions.

Lap and Shoulder Belts

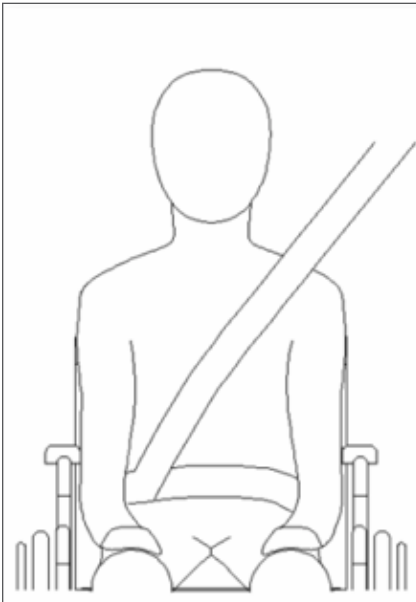
To secure an occupant in a wheelchair use the OEM seat belt in conjunction with the supplied lap belt extension. Clip the lap belt extension to the floor of the vehicle behind the wheelchair as shown in **Figure 2** on page 21. Insert the OEM seat belt tongue into the lap belt extension receptacle. When using the lap belt extension, do not route any belt over the side panel or the armrest of the wheelchair. The occupant must wear seat belts against the body and low across the front pelvis with the junction between the lap and shoulder belts located near the occupant's hips as shown in **Figure 3**.

Adjust the extension at the adjuster buckle. The lap and shoulder belts must not be held away from the body by the wheelchair or any of its components.

Adjust the belts firmly, consistent with user comfort. Use the vehicle belt height adjuster if necessary. The belts must not be twisted.

If the supplied lap and shoulder belts cannot secure the wheelchair occupant according to the instructions in this manual, contact AMS Vans for other options.

Figure 3



WARNING

If the belts do not restrain the body properly, the wheelchair must not be occupied during operation of the vehicle. Consult AMS Vans if additional securement measures are necessary to ensure the wheelchair and occupant are secure.

EMERGENCY PROCEDURES

SYSTEM OVERRIDE

If the system becomes stuck in the deployed position, use the following override procedure until the system can be serviced.

1. Locate the system override button under the panel in the rear cargo area.



2. Press and hold the red button. The kneel motor will return the van to the normal drive height, and the ramp will return to the stowed position.
3. If the kneel system is still inoperable you may drive the vehicle with the system in the kneeled position until proper service is obtained.

KNEEL SYSTEM OVERRIDE

If the kneel system becomes stuck in the DOWN position, use the following override procedure until the system can be serviced.

1. Locate the kneel override button under the rear bench on the driver's side of the vehicle.



2. Press and hold the button, and the kneel motor will return the van to the normal drive height.
3. If the kneel system is still inoperable you may drive the vehicle with the system in the kneeled position until proper service is obtained.

EMERGENCY FLAT TIRE REPAIR

OEM Spare Tire and Jack

Standard equipment on the AMS Vans Chrysler and Dodge conversion is either an OEM tire inflation kit or a spare tire with OEM jack and lug wrench, located in the rear storage area. Refer to your Chrysler/Dodge Owner's Manual for detailed information concerning safety and the use of this equipment.



Jack Pad Locations

Because the vehicle frame is modified as part of the conversion, the jacking locations have been relocated and special jack pads installed.

Shown below are the only AMS Vans-approved locations for the OEM jack to lift the vehicle safely. Using the OEM jack to lift the minivan from any other location may result in damage to the vehicle frame and/or conversion components and could result in serious bodily injury.



Rear
in front of rear tire

Front
behind front tire

VEHICLE TOWING INSTRUCTIONS

Refer to your Chrysler or Dodge Owner's Manual for proper vehicle towing instructions.

MAINTENANCE AND WARRANTY

It is important to perform scheduled inspection and maintenance on AMS Vans conversion products and restraint components to provide safe and trouble-free operation and to comply with the AMS Vans Limited Warranty. The following is the required minimum maintenance schedule to be followed.

NOTE: *Vehicles operated in environments subject to snow, road sand and salt, dust, rain, and temperature extremes may require maintenance that is more frequent.*

AMS VANS CONVERSION SCHEDULED MAINTENANCE PLAN

Must be Performed Every 6 Months or 750 Ramp Cycles	
Power Door System	Ramp System
<ul style="list-style-type: none"> » Check proper door operation. Adjust door and/or limit switches as necessary. » Inspect and clean driver side and passenger side lower sliding door tracks and remove any debris from the track to ensure smooth door operation. » Check door cable for unusual wear or fraying. Check lower, middle and upper rollers for wear or damage; replace as required. » Inspect and replace normal wear items as required. 	<ul style="list-style-type: none"> » Remove floor plate and inspect ramp operation. » Inspect ramp mechanism for loose fittings, alignment, and abnormal wear. » Clean and lubricate ramp drive mechanisms as needed. » Inspect and clean ramp sensors and limit switches. » Lightly lubricate ramp hinges with non-silicon spray grease. » Inspect and replace normal wear items as required.

Must be Performed Every 12 Months or 1,500 Ramp Cycles	
Kneel System	Undercarriage Inspection
<ul style="list-style-type: none"> » Inspect entire kneel mechanism for loose fittings, alignment, and abnormal wear. » Clean and lubricate kneel drive mechanisms. » Inspect kneel switches. » Verify kneel back up operation is functional. 	<ul style="list-style-type: none"> » Check undercarriage for component damage. » Check undercarriage for rust or corrosion and repair as needed. » Check electrical connection at battery for corrosion. » Check main ground near AMS Vans control module. » Inspect and replace normal wear items.

Expenses associated with the above scheduled maintenance are not covered under the AMS Vans limited warranty program.

MAINTENANCE LOG

Record maintenance information in the table below.

Date

Description

Dealership

Date

Description

Dealership

Date

Description

Dealership

Date

Description

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AMS VANS LIMITED WARRANTY

The AMS VANS LIMITED WARRANTY modifies the standard Chrysler and Dodge LIMITED WARRANTY on this vehicle. Modifications to the vehicle made by AMS Vans, components installed by AMS Vans, and Chrysler or Dodge components and systems affected by AMS Vans modifications and components are NOT covered by the Chrysler or Dodge LIMITED WARRANTY.

AMS Vans offers one of the most extensive conversion service warranties in the mobility industry. Our warranty, outlined herein, warrants the structural metal fabrication on or of the AMS Vans frame and components against rust through or otherwise fail due to rust corrosion for a period of 5 years or unlimited vehicle odometer miles (whichever occurs first). Prior to filing a claim for rust through or corrosion, the owner must provide verification of timely maintenance inspection for corrosion outlined in the Maintenance Schedule of this manual.

The time periods will commence upon first delivery of the vehicle from AMS Vans to the initial retail purchaser of the vehicle or the date that the vehicle was first placed into service, whichever comes first. Note that the AMS Vans Limited Warranty, which covers the AMS Vans conversion, is separate from the Chrysler and Dodge Limited Warranty, which covers components of the Chrysler or Dodge vehicle not affected by the conversion process.

The AMS Vans Limited Warranty will commence on the date the converted vehicle is delivered to the end-user. The AMS Vans warranty will be 36 months or 36,000 miles from the Odometer reading at the time of conversion. The 36 month, 36,000 mile Chrysler and Dodge Limited Warranty commences when the vehicle was originally sold to the first retail purchaser. Subject to the terms of the AMS Vans Limited Warranty, AMS Vans will repair or replace any AMS Vans factory installed part that is found to be defective within the above stated warranty period. AMS Vans will reimburse AMS Vans factory authorized repair facilities for labor costs associated in the repair or replacement of defective parts or workmanship. The reimbursement may be based on an AMS Vans "Flat Rate Schedule." Warranty work that is performed at a facility that is NOT authorized by AMS Vans will only be reimbursed to the amount determined by the flat rate schedule or a labor rate as determined by AMS Vans. AMS Vans reserves the right to designate where warranty work is to be performed and reserves the right to inspect any claim of defective workmanship or parts prior to authorization of repairs. The AMS Vans Limited Warranty does not apply to parts or workmanship that becomes defective due to misuse, neglect, abuse, normal wear and tear, or accident by the operator of the vehicle or by unauthorized repair work.

For your approved AMS Vans factory authorized repair facility, please contact us by phone at 800-775-8267.

Transfer of Warranty

If the vehicle is sold, the remainder of the AMS Vans Limited Warranty may be transferred to the second owner within 90 days of the purchase. To transfer the warranty, the new owner must send a written request to AMS Vans, including full name, address, phone number, and the AMS Vans ID number located on the inside driver door jamb.

Design Changes

AMS Vans reserves the right to make design or process changes to improve its current product without any obligation to update or retrofit previously converted vehicles.

Shipments of parts under the AMS Vans Limited Warranty will be sent by ground UPS only. If you request overnight or second-day shipment, that shipment will be sent freight collect.

What Is Not Covered by This Limited Warranty

The above stated warranty is the entire warranty made by AMS Vans to the purchaser. Specifically, AMS Vans does not warrant any other part or portion of the vehicle other than that manufactured by AMS Vans. Without limitation, this warranty is not intended to cover the vehicle's frame, engine, transmission, transaxle, front and rear wheel drive components, restraint systems (including airbags and seat belts), brakes, battery, heating system, air conditioning system, tires, ignition system, emission system, electronic and computer systems, or any other part of the vehicle, except for those fabricated, modified or altered by AMS Vans and then only to the extent of such fabrication, modification or alteration. This warranty is not intended to replace or substitute any other warranties issued by the original manufacturer of the vehicle or other supplier of parts or components thereto. Warranty claims regarding problems with any part of your vehicle not fabricated by AMS Vans will be referred to the original manufacturer of your vehicle. Consult the original manufacturer owner's manual for information regarding those warranties. This warranty shall not cover any defect or problem existing in the vehicle at the time it arrives from the original vehicle manufacturer for subsequent modification by AMS Vans. Warranty claims regarding such pre-existing problems must be brought against the original manufacturer of the vehicle. Consult the original manufacturer owner manual for information regarding those warranties.

The AMS Vans Limited Warranty will not apply if the AMS Vans parts or AMS Vans modifications become defective due to use other than what is stated in the AMS Vans Owner's Manual.

The AMS Vans Limited Warranty does not cover towing, rental or loaner vehicles, lodging, travel expenses, lost wages, or any other incidental expenses associated with warranty repair.

The AMS Vans Limited Warranty is void if the vehicle is declared to be a total loss by an insurance company, the vehicle is rebuilt after being declared to be a total loss by an insurance company or the vehicle is issued a certificate of title indicating that it is designated as "salvage," "junk," "rebuilt," or "scrap" or some similar word.

AMS Vans will deny warranty coverage without notice if it learns that a vehicle is ineligible for coverage for any of these reasons.

This Warranty does not cover maintenance of the AMS Vans conversion. Maintenance shall be performed at owner's expense.

AMS Vans neither assumes, nor authorizes, any person to assume for it, any obligation or warranty other than herein stated.

Exclusion of Other Warranties

This warranty is exclusive and in lieu of any warranty of merchantability, fitness for a particular purpose, or other warranty of quality, whether express or implied, and of all other liabilities and obligations on the part of AMS Vans.

Warranty Registration Requirement

The warranty registration card must be completed and returned to AMS Vans within 10 days of vehicle delivery to customer along with the AMS Vans Pre Delivery Inspection checklist to validate any of the above stated warranties.

Your Rights Under State Law

This warranty gives you specific legal rights, and you may have other rights that vary from state to state.

Summary of Warranty Coverage

Structural (Rust / Corrosion):

5 Years / Unlimited Miles*

Electrical:

3 Years / 36,000 Miles* Parts and Labor

Electro-Mechanical Kneeling System:

3 Years / 36,000 Miles* Parts and Labor

Modified Seat Bases:

3 Years / 36,000 Miles* Parts and Labor

Ramp System:

3 Years / 36,000 Miles* Parts and Labor

Power Door Operators:

3 Years / 36,000 Miles* Parts and Labor

AMS Vans Mechanical & Structural Conversion:

3 Years / 36,000 Miles* Parts and Labor

AMS Vans Fabricated & Installed Equipment:

3 Years / 36,000 Miles* Parts and Labor

**whichever occurs first*

How to Obtain Warranty Service

If you encounter any difficulties with your minivan, you should contact AMS Vans.

If AMS Vans believes that your problem would more effectively be dealt with by an authorized Chrysler or Dodge dealership (for example, if the problem pertains to automotive parts covered by the Chrysler or Dodge LIMITED WARRANTY), you will be referred to a local Chrysler or Dodge dealership for warranty service. If the minivan cannot be operated safely, transportation of your minivan to and from the Chrysler or Dodge dealership will be arranged by AMS Vans and you will be advised where and when to pick up your vehicle. If the vehicle can be safely operated, it may be more efficient for you to drive the vehicle to the designated Chrysler or Dodge dealership for warranty service, in which case you should make certain that the AMS Vans fills out the Service Information Form, and you should bring it to the designated Chrysler

or Dodge dealership. If you require help with this warranty or have any questions or comments, please contact AMS Vans at 800-775-8267.

SERVICE INFORMATION FORM

Dear Chrysler or Dodge Dealer Service Manager:

The Chrysler or Dodge customer presenting this form to you is the owner of a Chrysler or Dodge minivan converted by AMS Vans for wheelchair access and/or other mobility features. AMS Vans has determined that the repair needed is most likely covered by the Chrysler or Dodge LIMITED WARRANTY and should be performed by an authorized Chrysler or Dodge Dealer.

Description of Customer Problem(s):

AMS Vans Diagnosis:

If you have any question about this diagnosis please contact the AMS Vans directly at 800-775-8267.

If you believe that the service sought by the customer involves modifications to the vehicle made by AMS Vans, components installed by AMS Vans, or Chrysler or Dodge components and systems affected by AMS Vans modifications or components, you should contact AMS Vans at 800-775-8267 prior to performing any service to determine whether AMS Vans or Chrysler or Dodge is responsible for the repair and whether you should make the repair or have the vehicle shipped to AMS Vans for repairs. If you have any questions relating to this repair, you may also contact Chrysler or Dodge Technical Support at 1-800-247-9753.

Please photocopy this form for your records and return the original to the owner.
